

1                   **IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

2       Serial No.....10/826,160  
3       Filing Date ..... 4/15/2004  
4       Confirmation No.....8619  
5       Inventorship ..... Hua-Jun Zeng  
6       Applicant..... Microsoft Corporation  
Group Art Unit ..  
Examiner ..  
Attorney's Docket No. .... MS1-1892US  
Title: Mining Service Requests for Product Support

7  
8       To:      Commissioner of Patents and Trademarks  
PO Box 1450  
9                  Alexandria, VA 22313-1450

10      From     Brian G. Hart (Tel. 509-324-9256; Fax 509-323-8979)  
11                  Customer Number : 22801  
12                  Lee & Hayes, PLLC  
13                  421 W. Riverside Avenue, Suite 500  
14                  Spokane, WA 99201

15                  Fees will be paid by credit card through the EFS Web; however the  
16                  Commissioner is hereby authorized to charge any deficiency of fees and credit any  
17                  overpayments to Deposit Account Number 12-0769.

18                  Respectfully Submitted,

19                  Dated: 09/18/2006

20                  By: /Brian G. Hart Reg. No. 44421/  
21                  Brian G. Hart  
22                  Reg. No. 44421  
23                  (509) 324-9256